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Substitute for form 1449A/PTO		Complete if Known	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (use as many sheets as necessary)		Application Number	
		Filing Date	
		First Named Inventor	Sanigepalli V. Praveenkumar
		Group Art Unit	
		Examiner Name	
Sheet 1 of 1	Attorney Docket No.	CE11527JDP	

U. S. PATENT DOCUMENTS						
Examiner Initials*	Cite No.	U.S. Patent Document		Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number	Kind Code* (if known)			
SH-A		6,614,769	B1	ERLICK ET AL.	09-02-2003	
SH-A		6,580,916	B1	WEISSHAAR ET AL.	06-17-2003	
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SH-A		US2003/0046401	A1	Abbott et al.	03-06-2003	

FOREIGN PATENT DOCUMENTS								
Examiner Initials*	Cite No. 1	Foreign Patent Document			Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	Trans*
		Office	Number 4	Kind Code* (if known)				
SH-A		EP	1143679	A2	MAES, STEPHEN	10/10/01		
SH-A		WO	00/21249	A1	Motorola, Inc.	4/13/2000		
SH-A		WO	00/21075	A1	IBM	4/13/2000		
SH-A		WO	02/29603	A1	INTEL CORP.	04-11-2002		

Examiner Signature	<i>Sanigepalli V. Praveenkumar</i>	Date Considered	10/5/05
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Sheet	1	of		Attorney Docket No.	
				CE11527JDP	

OTHER PRIOR ART – NON PATENT LITERATURE DOCUMENTS			
Examiner Initials*	Cite No. †	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume- issue number(s), publisher, city and/or country where published.	T*
HA		RouteScience, "Lower Bandwidth Cost", http://www.routescience.com/products/pro_lower.html , 12/11/03	
HA		Nortel Networks, "Enhanced Contact Center, Self-service solutions" http://www.nortelnetworks.com/corporate/news/topnews/2003a/021203_engaged_business.html , 2pages	
HA		"Multi-modal Interface Technologies", Paul Dalsgaard, http://www.eu-norddanmark.dk/download/IST%20012%20MultiModal Interfaces ,	
HA		"Device Dependent Modality Selection for User Interfaces-An Empirical Study" by Christian Elting, Jan Swickel and Rainer Malaka, found in International Conference on Intelligent User Interfaces, 2002,	

Examiner Signature	<i>Lark Hannif</i>	Date Considered	10/5/05.
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